

KARIBU HOTEL MANAGEMENT SOFTWARE - HARDWARE AND NETWORKING INSTALLATION REQUIREMENTS

S.N	EQUIPMENT	BRIEF DESCRIPTION
1.	Server Computer	-A normal computer with minimum RAM of 4GB and recommended minimum processor speed of 3.0 GHz . - Windows O.S 7 and above.
2.	Work station Computers	-1 computer for the front desk receptionist with minimum RAM of 4GB (You may have more than one computer at the reception) - Points of Sale Computer(s) with minimum RAM of 4GB. (Please see Notes below) - I computer for the store manager - I computer for the housekeeper (the housekeeper can also share the same computer with the store manager) - 1 computer for the accountant - 1 computer for the Human Resource Manager. - 1 computer for the Events and Banqueting Manager. (in case events are handled by the front desk, this computer may not be necessary) - 1 computer for the Chef (this may be optional as you can just have a printer that prints the kitchen orders from the restaurant (s) Note: The number of computers depends on the size and operations of your hotel.
3.	Thermal Receipt Printers	-Each computer in the Points of Sale should have a receipt printer for printing bills and receipts. - 1 network printer in the kitchen for printing kitchen orders from the restaurant.
4	Normal Printer	- For printing front desk A4 invoices and receipts for accommodation guests
5	Networking	- All the computers should be networked with each other using cable networking . Note: 1- We strongly DO NOT recommend using a wireless network as it is very unreliable. 2- To enable the emailing functionalities of the software as well as remote access, the server should always be connected to internet.
6	Weighing Scales	- Weighing scale(s) in the main store that will be used to measure all items bought from 100gms to 100kgs. - Kitchen Weighing scale(s)

Note 1

Points of Sale Computers.

Points of Sale include the restaurant, bar, health club, e.t.c. (excluding the front desk)

The number of computers needed can depend on the following factors.

1- Location of the Points of Sale.

If your bar and restaurant are in the same location, one computer can be used by both the Points of Sale

However, in case they are far apart, you may decide to have a computer for each Point of Sale.

In case you have additional Points of Sale, you may decide to get each an independent computer or have them all use a central computer.

In brief, the busier you are, the more likely you may need more work stations (computers).

2. Points of sale personnel accessing the software

a) Both waiters and cashiers accessing the system

If the waiters have rights to access the software, they can use the system to enter their clients' orders as well as generate kitchen order tickets / captain orders. Cashiers can then access the orders entered by the waiters in order to generate client bills as well as process payments.

In this case, you need a computer for the waiters and a computer for the cashiers in each point of sale. In case a Point of Sale is very busy, you can have more than one computer for either the waiters or the cashiers.

b) Only cashiers accessing the system.

You can also have one computer in each Point of Sale accessed by the cashier. After getting the client orders, the waiters give them to the cashier who enter them into the system and then generate the kitchen order ticket / captain order.

At the time of payment, the waiter asks the cashier to generate the client bill. The cashier also generates the client receipt on receiving the payment.

In such a scenario, only one computer is needed in the Point of Sale.

The same cashier can also manage multiple Points of sale especially if they are located next to each other.

However, this approach works best in case the Points of sale are not busy.

Note 2

The Karibu Hotel Management Software is compatible with both normal computers and touch screen monitors in the Points of Sale.

Using Tablets

Waiters can also use tablets to enter orders into the system as well as send the orders to the kitchen printer.

The tablets should be connected to the same LAN network as the software.